

Commercial Lines Policy Printing Procedures

|                       | The Hartford                                                                                                              | Golden Eagle                                                                                                              | CNA                                                                                                                       | Travelers                                                                                                                 |
|-----------------------|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|
| New business policies | WIAA retrieves<br>electronically and<br>sends to agent<br>electronically.<br>Carrier mails<br>directly to the<br>insured. | WIAA retrieves<br>electronically and<br>sends to agent<br>electronically.<br>Carrier mails<br>directly to the<br>insured. | WIAA retrieves<br>electronically and<br>sends to agent<br>electronically.<br>Carrier mails<br>directly to the<br>insured. | WIAA retrieves<br>electronically and<br>sends to agent<br>electronically.<br>Carrier mails<br>directly to the<br>insured. |
| Renewal policies      | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             |
| Endorsements          | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             |
| Cancellations         | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             |
| Reinstatements        | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             |
| Audits                | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             | same as above                                                                                                             |

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